

Cookie Policy

QUEENSLAND XR HUB

1. Basic Details and Definitions

- 1.1. This Privacy Policy is version 1.0 and current as of 24 AUGUST 2021.
- 1.2. This page informs you of our policies regarding the collection, use and disclosure of personal data when you use our Service and the choices you have associated with that data.

We / Us / Our

- 1.3. We are QUEENSLAND XR HUB Pty Ltd ACN 644 478 062 ("we", "us", or "our").

Website / Site

- 1.4. Our Website or site is: www.qldxrhub.com.

Service

- 1.5. The Service is our business services, goods and the operation of the Website.

Cookies

- 1.6. Cookies are small files stored on your device (computer or mobile device). When you visit our website, we may collect information from you automatically through cookies or similar technology. For more information, visit allaboutcookies.org.

2. Tracking and Cookies Data

General

- 2.1. We use cookies and similar tracking technologies to track the activity on our Service and we hold certain information.
- 2.2. Our Cookies use a pseudonymous unique identifier to track your session.
- 2.3. Other tracking technologies are also used such as beacons, tags, pixels and scripts to collect and track information and to improve and analyse our Service.

Cookie Settings

- 2.4. We do not offer customisable Website settings to modify your cookies.
- 2.5. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

3. Our Use of Cookies

Why We Use Cookies

- 3.1. Our Company uses cookies in a range of ways to improve your experience on our website, including:
 - Understanding how you use our Website and Services
 - Analytics
 - Spam protection
- 3.2. Please note that some of the cookies we use are necessary for the functionality of the website, using the website's features and becoming a member.

Types of Cookies We Use

3.3. We use third-party cookies from www.google.com on our website. The cookies from www.google.com are labelled as such.

3.4. We also use cookies from www.squarespace.com. These cookies are stored locally on our website and are not shared with Squarespace.

3.5. Cookies we do use are:

- **Session Cookies:** Used to operate our Service (remembering temporary information between pages)
- **Preference Cookies:** We use Preference Cookies to remember your preferences and various settings.
- **Security Cookies:** Used for authentication and security.
- **Marketing Cookies:** Used for tailoring marketing and advertising content.
- **Analytics Cookies:** Used to understand how you use our Website and Services.

3.6. Our site also uses LocalStorage. These are similar to Cookies, but they can only be read by your local device, rather than Cookies which retain data to be read by our servers/website. LocalStorage is used to retain settings like if you dismiss an announcement bar or have already liked a page. As this data is not read by us, it does not form part of the cookies or data we handle.

4. What Cookies We Use

Table of Cookies

4.1. Our Company uses the following cookies:

Name	Type	Purpose	Retention Period
1P_JAR	Third-Party	Source: www.google.com Analytic - Stores the date you first visited the website for analytic purposes.	1 month
NID	Third-Party	Source: www.google.com Session - Stores user preference such as preferred language through a unique ID.	6 months
_GRECAPTCHA	Third-Party	Source: www.google.com Security - Stores browsing device information to provide spam protection.	6 months
crumb	Session	Security - Prevents cross-site request forgery.	When browsing session ends
	Session	MemberSpace session security	When browsing session ends
ss_cvr	Persistent	Analytics - Identifies unique visitors and tracks sessions on site.	2 years
ss_cvt	Persistent	Analytics - Identifies unique visitors and tracks sessions on site.	30 minutes

RecentRedirect	Persistent	Prevents redirect loops if a site has custom URL redirects. Redirect loops are bad for SEO.	30 minutes
ss_cookieAllowed	Persistent	Remembers if a visitor agreed to placing analytics cookies on their browser if a site is restricting the placement of cookies	30 days
Test	Session	Investigates if the browser supports cookies and prevents errors.	When browsing session ends
ss_cid	Persistent	Identifies unique visitors and tracks a visitor's sessions on a site	2 years
ss_cpvisit	Persistent	Identifies unique visitors and tracks a visitor's sessions on a site	2 years
ss_cvvisit	Persistent	Identifies unique visitors and tracks a visitor's sessions on a site	30 minutes
ss_cvr	Persistent	Identifies unique visitors and tracks a visitor's sessions on a site	2 years
ss_cvt	Persistent	Identifies unique visitors and tracks a visitor's sessions on a site	30 minutes
Ahoy_visitor	Persistent	Essential cookie, set by MemberSpace to help identify a specific user across multiple devices.	2 years

_MemberSpace _platform_session	Persistent	Essential cookie, set by MemberSpace to allow users to be recognized within a website, keeping them logged into the site once they come back.	1 year
MemberSpace _test	Session	Essential cookie, set by MemberSpace . As MemberSpace requires cookies to work, this test cookie is used to determine if cookies is enabled before loading the app.	When browsing session ends
backend_user_id	Persistent	Allows users to be recognized within MemberSpace 's backend, keeping them logged into the site once they come back.	1 year
safari_cookie_fix	Persistent	Only set for the Safari browser when we detect that the Intelligent Tracking Prevention System (ITP) is not allowing us to set third-party cookies (such as the MemberSpace session cookie). Request sent to owner.	Safari determines when this cookie stops being valid depending on your settings.
__stripe_mid, __stripe_sid	Persistent	Essential cookie for Stripe integration with MemberSpace . Stripe is used to make credit card payments in our application. Uses this cookie to	1 year

		remember who you are and process payments without storing any credit card information on our servers.	
js_anonymous_id, ajs_group_id, ajs_user_id	Persistent	This helps us count how many people visit MemberSpace by tracking if you've visited before.	1 year
_ga	Persistent	Performance Cookie for Google Universal Analytics. Used to distinguish unique users by assigning a randomly generated number as a client identifier.	2 years
__cfduid	Persistent	Cookie associated with Cloudflare, used to speed up page load times. It helps Cloudflare detect malicious visitors to our customer's websites and minimizes blocking legitimate users. It does not contain any user identification information.	1 month
ga[property-ID]	Persistent	Performance cookie for Google Analytics	2 years
-gat_gtag_[Property-ID]	Persistent	Performance cookie for Google Analytics used to limit requests (throttle request rate).	1 minute

More Information

- 4.2. For more information on our privacy settings and contacting us to enquire about privacy, data or cookies issues, please see our Privacy Policy [here](#).
- 4.3. For more information about the www.google.com cookies, please visit <https://policies.google.com/technologies/cookies>.
- 4.4. For more information about the cookies from www.squarespace.com, please visit <https://support.squarespace.com/hc/en-us/articles/360001264507>.

END OF POLICY

*This policy has been prepared with our legal team at
[Macpherson Kelley Lawyers](#).*